



OFFICE OF THE  
**STATE AUDITOR**

**News Release**

**For Immediate Release**

**September 17, 2019**

**Office of the State Auditor Releases the Second Report on its Information Systems Audit  
of the Department of Public Safety Driver License Division**

**Salt Lake City, UTAH –**

The Office of the State Auditor (Office) announces the release of the second report of its Information Systems Audit of the Department of Public Safety (DPS) Driver License Division (DLD).

The audit, originally announced in January 2019, is divided into two reports. The first report, concerning Data Sharing Practices for DLD, was released at the time of the announcement. The second report is being released publicly today.

This second report contains the results of the Information Systems Audit of the Driver License Database (Database). Due to security restrictions, the second report was embargoed to allow the agency time to correct any issues identified by the audit. A detailed report of findings and recommendations was provided to DLD management, who provided an updated response regarding implementation of recommendations.

The second report includes four key findings:

1. Password requirements for Database administrators do not conform to required Department of Technology Services policy.
2. Several individuals retained Database user accounts after being terminated from DPS employment.
3. Database user accounts are not periodically reviewed for appropriateness.
4. Insufficient monitoring of testing documentation for application changes prior to deployment.

According to State Auditor John Dougall, “The security of sensitive data held in state databases should be a high priority. The Department of Technology Services developed security policies to guide state agencies. We appreciate the Department of Public Safety’s efforts to update their security practices to comply with agency requirements as a result of this audit.”

The report may be found on the Office’s website at [auditor.utah.gov](http://auditor.utah.gov) and specifically at: <https://reporting.auditor.utah.gov/servlet/servlet.FileDownload?file=0151K000003dfD5QAI> .

**About the Office of the State Auditor**

The Office of the State Auditor provides Utah taxpayers and government officials with an independent assessment of financial operation, statutory compliance, and performance management for state and local government.

Specific activities of the Office include performing financial audits, conducting Federal funds compliance audits, providing local government oversight, conducting agency and program performance audits, performing fraud and compliance audits, and operating the State Auditor Hotline for citizens to report suspected financial issues or improprieties. These capabilities strengthen Utah State Government and help taxpayers have confidence in the integrity of Utah's government agencies.

The State Auditor is a Constitutional Officer of the State of Utah, elected directly by the state's citizens every four years. The role of the State Auditor is authorized in Article VII, Section 15 of the Utah Constitution. For more information, see [auditor.utah.gov](http://auditor.utah.gov).

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