



Tyson Plastow <tplastow@utah.gov>

Results for America Press Release

2 messages

Miranda Jones <mirandajones@utah.gov>

Thu, Aug 13, 2020 at 3:04 PM

To: John Dougall <jdougall@utah.gov>, Tyson Plastow <tplastow@utah.gov>

Auditor Dougall and Tyson,

Kristen Cox in our office asked that I share this press release with you from 'Results for America'. She wanted to emphasize with the release that DOMO has been key in standing up a platform to share critical pieces of information, ensuring that key decision-makers could have access to it quickly without having to always go through burdensome bureaucratic data processes.

Best,
MJC

--

Miranda Jones Cox

Governor's Office of Management and Budget

State Capitol, Suite 150 | 350 North State Street | Salt Lake City, UT 84114

P: [801-538-1703](tel:801-538-1703) | C: [435-691-3043](tel:435-691-3043) | mirandajones@utah.gov

 **Press Release_Results for America Recognition 8.2020.docx**
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Tyson Plastow <tplastow@utah.gov>

Thu, Aug 13, 2020 at 3:47 PM

To: Leslie Larsen <leslielarsen@utah.gov>, Julie Wrigley <jwrigley@utah.gov>

----- Forwarded message -----

From: **Miranda Jones** <mirandajones@utah.gov>

Date: Thu, Aug 13, 2020 at 3:04 PM

Subject: Results for America Press Release

To: John Dougall <jdougall@utah.gov>, Tyson Plastow <tplastow@utah.gov>

Auditor Dougall and Tyson,

Kristen Cox in our office asked that I share this press release with you from 'Results for America'. She wanted to emphasize with the release that DOMO has been key in standing up a platform to share critical pieces of information, ensuring that key decision-makers could have access to it quickly without having to always go through burdensome bureaucratic data processes.

Best,
MJC

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--
Tyson Plastow, MBA, CIA
Special Projects Audit Supervisor
801-234-0544

Office of the Utah State Auditor
Utah State Capitol Complex
East Office Building, Suite E310
PO Box 142310
Salt Lake City, Utah 84114



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Tyson Plastow <tplastow@utah.gov>

Latest Tracing App User Numbers?

34 messages

Tyson Plastow <tplastow@utah.gov>
To: Kevin Mcculley <kmcculley@utah.gov>

Wed, Jul 8, 2020 at 12:48 PM

Kevin,

Do you have the latest numbers for the number of Utahns who have signed up for the tracing app?

Thank you,

--

Tyson Plastow, MBA, CIA
Special Projects Audit Supervisor
801-234-0544

Office of the Utah State Auditor
Utah State Capitol Complex
East Office Building, Suite E310
PO Box 142310
Salt Lake City, Utah 84114

Kevin Mcculley <kmcculley@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>
Cc: Miranda Jones <mirandajones@utah.gov>

Wed, Jul 8, 2020 at 12:54 PM

Hi Tyson,
Miranda Jones Cox should be tracking on this, it is part of a GOMB led project.
Miranda, I have been working with Tyson from the Auditor team, hopefully you can assist.

Kevin

Kevin M. McCulley
State of Utah Unified Command COVID-19 ICS
Unified Coordination Group
Preparedness and Response Director
Bureau of EMS and Preparedness
Utah Department of Health
c - 801-641-1295
o - 801-273-6669
f - 801-273-4152
24/7 Disaster Line - 866-DOH-UTAH (866-364-8824)
<https://bemsp.utah.gov/>
[Facebook.com/UBEMSP](https://www.facebook.com/UBEMSP)
twitter.com/UBEMSP

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Miranda Jones <mirandajones@utah.gov>
To: Kevin Mcculley <kmcculley@utah.gov>
Cc: Tyson Plastow <tplastow@utah.gov>

Mon, Jul 13, 2020 at 11:50 AM

Kevin and Tyson,

I was out of the office last week and am now seeing this request.
Tyson - let me know if you were able to attain this information elsewhere or if I can still be of assistance.

Best,
MJC
[Quoted text hidden]

--

Miranda Jones Cox

Governor's Office of Management and Budget
State Capitol, Suite 150 | 350 North State Street | Salt Lake City, UT 84114
P: [801-538-1703](tel:801-538-1703) | C: [435-691-3043](tel:435-691-3043) | mirandajones@utah.gov



Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Mon, Jul 13, 2020 at 11:59 AM

Miranda,

I appreciate you following up. I haven't received the latest numbers yet. I understand the State may be canceling the contract but I would still like the latest numbers on the tracing app if possible.

Thank you for your help,

Tyson
[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Mon, Jul 13, 2020 at 1:07 PM

Thanks for your patience.
Let me just get the latest number for you so it's accurate. I'll follow up shortly.

Thanks Tyson
[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Mon, Jul 13, 2020 at 4:13 PM

Hi Tyson,
Thanks for your patience.

Latest numbers for Total Active Users as of today, July 13th is 56,478. But this number alone isn't what we find to be our important metric, it's what is done with those who use the app.

For example, to date there have been 525,411 total surveys completed to check health symptoms. 19,427 of those unique users were recommended to get tested, and 15,491 individuals tested from the app.

Additionally, the app is currently being utilized in various 'pilot projects'. For example, the first pilot uses Healthy Together in a Long Term Care Facility (LTCF) to automate symptom tracking and provide a 'health passport' of sorts to their infection control specialist showing their ability and safety in performing work. Additional pilots such as occupational hotspots (manufacturing and others) will be rolled out here shortly.

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Tue, Jul 14, 2020 at 11:12 AM

Miranda,

Thank you! That extra information is exactly what I needed. Essentially I have been tasked with finding out what kind of competitive shopping, if any, was done in selecting the Healthy Together app, and in determining whether Utah received a fair/competitive price on the app. Any additional information you may have along those lines, including anything that sets it apart from potential competitors, would be greatly appreciated.

Thank you again for your time and help.

Tyson
[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Tue, Jul 14, 2020 at 3:24 PM

Thanks Tyson,

What's your timeline on this?
Just trying to get the right info from the right folks on our team :)

Thanks!
[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Tue, Jul 14, 2020 at 3:28 PM

I have other things to work on, but would early next week work?

Thanks,

Tyson
[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Tue, Jul 14, 2020 at 3:31 PM

Oh I can get you stuff tomorrow even - just didn't know if you were on a tight crunch for this afternoon or something like that.
I'll be in touch tomorrow!

Thanks Tyson
[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Tue, Jul 14, 2020 at 3:31 PM

Thanks!
[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Wed, Jul 22, 2020 at 4:17 PM

Miranda,

I just wanted to touch base with you and find out where we are at on this. As a reminder:

- 1) I would like to know what, if any, competitive shopping was done prior to the selection of the Healthy Together App.
- 2) What discussions, research, or any other effort was made to ensure Utah received a fair/competitive price for the app?
- 3) Are there any factors that set the Healthy Together App apart from its competitors/any other factors that set it apart from potential competitors? Especially the potential of using the data provided by Apple and Google?

Thank you again for your help.

Tyson

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>

Thu, Jul 23, 2020 at 11:51 AM

To: Tyson Plastow <tplastow@utah.gov>

Tyson,

My sincere apologies for not getting back to you when I said I would. As do many things these days, our correspondence got pushed down in my inbox. If that happens again, just email me a bit sooner and i'll be sure to respond. Im usually used to daily prompts from reporters to keep me in check and on my to-do list :) Nonetheless, thank you for your patience.

1) I would like to know what, if any, competitive shopping was done prior to the selection of the Healthy Together App. As you likely know, the state was operating under emergency procurement during that time so the usual RFP process was not used for this procurement. The state had to act quickly in order to get the mobile application up and running for public use as cases began to increase and symptom checking, testing, and contact tracing became increasingly important. Twenty had existing contact tracing technology that others in the market did not, which automatically narrowed the pool of potential vendors.

2) What discussions, research, or any other effort was made to ensure Utah received a fair/competitive price for the app?

The department of technology services has created rough estimates from their health development team for what an in-house build of a 'replacement' app would look like (meaning replicate pieces of Healthy Together, as opposed to a retrospective estimate on an app build from scratch). However, they have noted this estimate is not an apple to apple comparison as Twenty had existing tracing technologies unavailable to DTS and other companies that were part of the apps original scope. DTS also noted that they likely wouldn't have the resources for the app build, as it would shift employee resources and push off other projects. This would have been particularly difficult given the state was working on standing up its Telework program as state employees began to work from home and DTS was heavily utilized.

The media likes to point to Taymour Semnani's free proposed technology for the state to use. However, that free technology was not incorporated into a mobile application for users, nor did it include the additional capabilities in the projects scope such as the integration with TestUtah, symptom checker, testing center identifier, contact tracing portal for health departments, etc.

3) Are there any factors that set the Healthy Together App apart from its competitors/any other factors that set it apart from potential competitors? Especially the potential of using the data provided by Apple and Google?

'Competitors' and 'potential competitors' is a little unclear as there are handfuls of 'solutions' out in the marketplace and among various states and even countries, months after the fact (though i'm not sure all are competing for adoption from the state of Utah). If you are referencing Taymour's technology as a competitor, please refer to my previous comments.

If you're looking to compare specific capabilities between Healthy Together and another solution, I'm happy to look into that - just let me know.

In regards to Apple and Google, it did not come up as an option until after we moved forward with Twenty. Second, the

Apple/Google solution is limited and does not have the full functionality needed (these too are not apples to apples). For example, making sure a person is prepared to meet with a contact tracer to expedite the contact tracing process for health departments. We also couldn't drive people to testing centers via those solutions.

Let me know if there are other questions you have. And again, my apologies for a delayed reply!

I hope you enjoy your holiday weekend :)

Best,

MJC

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Thu, Jul 23, 2020 at 1:02 PM

Thanks Miranda. I'll let you know if I have any follow up questions. And no worries, I had plenty to do while waiting.

I hope you enjoy your long weekend as well!

Tyson

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Mon, Aug 3, 2020 at 12:42 PM

Miranda,

A couple of more questions for you:

1) Since the location tracing piece of the Health Together App has been turned off, what benefit does it provide?

2) Does the Healhty Together App repeat some of the functionality that is accomplished through the State's contract with Nomi?

3) Did anyone bring up the concern of acquiring buy-in from the public to get the adequate participation levels for the Healthy Together App?

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Mon, Aug 3, 2020 at 12:48 PM

Hi Tyson,

Thanks for the questions. I'll work on getting answers to these for you by the end of the week.

Just to clarify on your third question - what do you mean by 'anyone'? Just curious if you can clarify that point.

Many thanks!

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Mon, Aug 3, 2020 at 1:01 PM

Thank you. I mean to say, anyone involved in the procurement effort.

I appreciate your previously provided explanations. One more question, I am also looking for any documentation that would indicate a reasonable effort was made to ensure as much competition as reasonably possible. (sorry for the double "reasonable" but we understand that during an emergency the law allows for latitude).

Thank you again,

Tyson

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Mon, Aug 3, 2020 at 1:09 PM

Tyson,

I'll add this one to the list. Again one more clarification - is this additional question re. documentation of a reasonable effort for competition applicable to which of your prior questions? The procurement?

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Mon, Aug 3, 2020 at 1:25 PM

Yes, the procurement of the tracing app.

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Mon, Aug 3, 2020 at 1:26 PM

Sounds good.

Does the end of the week work for you timeline wise? If not let me know and i'll do my best to expedite. (sometimes its just helpful having the full week so multiple people can weigh in/review).

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Tue, Aug 4, 2020 at 10:21 AM

End of week is great. I really appreciate your help. Thank you.

Tyson

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Fri, Aug 7, 2020 at 12:00 PM

Hi Tyson,

Below is the response to your questions.

Hope you have a great weekend!

Since the location tracing piece of the Health Together App has been turned off, what benefit does it provide?

Healthy Together helps Utahns regularly assess their symptoms, learn whether they should be tested, find nearby testing resources throughout the state, receive official test results directly from UDOH, receive communication from the Governor's Office and UDOH, see county and city-level public health guidelines based on risk levels, and uses Bluetooth to aid in identifying who positive-test individuals may have potentially exposed. These features support each aspect of the state's Assess, Test, and Trace strategy adding speed and scale to manual processes that are becoming overwhelmed.

While location tracking has been turned off, the Healthy Together app is currently utilizing Bluetooth Technology to help aid in the identification of an exposure event. The Healthy Together app can also move forward with using bluetooth technology to enable peer-to-peer contact tracing. Notifications aided by this information either through the traditional contact tracing process or via the app will help exposed people will allow app users to quarantine themselves and monitor symptoms to limit further infection.

Healthy Together is beneficial particularly for employers and institutions of higher education throughout the state (i.e. Traeger Grills, Divvy, Brigham Young University, etc.). They are anticipated to utilize the app as it can help limit infection by removing symptomatic people from the system more quickly and potentially prevent the 'shut-down' of an entire classroom or workplace by more precisely identifying who came into close contact and was potentially infected with the virus. It allows a more surgical approach to quarantining certain individuals as opposed to the total organizational shut-down. Employers and university administrators will also be able to utilize the app for employees and students to take daily symptom checks, providing a 'passport' of sorts that indicates to the institution and the individual if they are safe for work or attendance, whether that individual should seek medical guidance or assistance or if they should remain home as to limit potential spread. The state anticipates additional businesses and institutions of higher education to follow.

The app is used as a tool for the Utah Department of Health, as well as local health departments. Future scope may include:

- Utilizing Healthy Together to streamline the manual contact tracing interview process through the app via a self-serve questionnaire that would reduce the time required for a manual contact tracer to be on the phone with a positive test case. This is key as caseloads increase.
- Streamlining the active monitoring process through Healthy Together such that it would allow a much wider reach without straining manual resources required.
- Additionally, the SMS platform in the app will allow the tracer to quickly text and notify supposed contacts of a positive individual, whereas now it is a time-heavy activity. For example, experts from local health departments have cited a range of 25-40 contacts per case. With 600 daily positive test counts, the average daily workload could be anywhere from 15,000 - 24,000 contact tracing phone calls. With limited resources, this significant workload often gets shifted to the patient to contact their potential exposures.
- Additional needs as they arise. For example, the app could potentially be used in the case of vaccine information and prioritization.

Speed is key in reducing avoidable spread. Every hour and day counts in terms of when a sample is collected to when contact tracing is complete. Ensuring immediate access to test results is one more piece of shortening total time. The longer the process takes, the more unlikely it is to capture secondary spread. The app is another strategy to speed up response times.

As of August 6, 2020, there are 58,831 current active users on Healthy Together. Nearly 612,746 assessments have been completed, with over 21,653 having been referred for testing, and over 20,000 test results returned via Healthy Together. The state will continue to build on these successes as it moves forward and makes the necessary adjustments to ensure the app is an effective tool in helping to address the pandemic. It should be noted that Twenty has been very professional to work with as the state has made such adjustments -- consistently being responsive, flexible, and adaptive.

Does the Healthy Together App repeat some of the functionality that is accomplished through the State's contract with Nomi Health?

The only overlap with Nomi is the ability to perform a self-guided symptom assessment. Both assessments have similar survey questions and logic in order to streamline both processes and ensure health recommendations were contiguous. It differs, however, in that the symptom checker is easier, quicker, and can be done as often as the user would like in order to monitor symptoms. However, as only a single component of the app, the similar functionality can be seen as complementary and not repetitive. With continuous symptom checking, the app provides yet another tool for individuals to understand if they need to be tested, determine where they should get tested, and connect to those providers. Additionally, the app provides an immediate and direct tool for individuals to receive their test

results.

Did anyone involved in the procurement effort bring up the concern of acquiring buy-in from the public to get the adequate participation levels for the Healthy Together App?

Public 'buy-in', perception, and acceptance of the app was and is an important element of Healthy Together planning and execution, particularly as it relates to data protections and security.. In efforts to make the public more comfortable in downloading the app with the intent to obtain meaningful participation, data safeguards were put into place such as: building the app to comply with CCPA data privacy standards (the leading US data privacy standard), enabling users to give informed consent, allowing only UDOH and local health departments access to data if individuals were willing to share it, automatically deleting location data every 30 days, automatically de-identifying symptom data after 30 days, and users owning their data with the ability to delete it at any time. In response to data protection concerns, the Libertas Institute issued a [statement](#) saying, "We support this initiative in large part because it is a voluntary application with strict privacy controls in place. Additionally, to test public perception, Healthy Together was initially released in its Beta form to understand sentiment and gain feedback.

Can you provide any documentation that would indicate a reasonable effort was made to ensure as much competition as reasonably possible was given re. the procurement of the app?

We do not have formal documentation for you at this time. Please reference our prior responses regarding procurements during the emergency procurement period.

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Fri, Aug 7, 2020 at 12:12 PM

Miranda,

Thank you for your response. I will let you know if we have any further questions.

Tyson
[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Fri, Aug 7, 2020 at 1:58 PM

Miranda,

Just some clarifying questions. In your response to the first question you mentioned that the Healthy Together app can move forward with using Blueetooth to enable peer-to-peer contact tracing. I understand both from this email and from other reports that location tracing is turned off. Is peer-to-peer contact tracing currently active or is it a future capability under development?

Thank you again and enjoy your weekend.

Tyson
[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Mon, Aug 10, 2020 at 1:57 PM

Hi Tyson,

Sorry for the late reply. I've been in meetings this morning.

Correct, the location tracking piece of contact tracing is currently turned off. The peer to peer bluetooth piece is not currently active. Though Twenty has existing bluetooth technology for the app, the state is seeking bids through the traditional value-based RFP process to determine which bluetooth vendor has the best technical capability needed to protect public health and data privacy. I wouldn't say that the capability is under 'development' because it is already 'developed'. I would just say that the peer to peer contact tracing processes are being determined.

Hope that helps!

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Mon, Aug 10, 2020 at 2:26 PM

Thank you, again.

Tyson

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Wed, Aug 12, 2020 at 10:48 AM

Miranda,

It is my understanding that the State has begun to renegotiate with Twenty or perhaps has completed renegotiations. Would you please provide me with any contract amendments? Essentially what I am looking to accomplish is to be able to say, during emergency circumstances when medical professionals were suggesting a significant spike and strain on local health care system, the State made these decisions. Then, at this point in time/these dates, the State made these decisions. I am looking for that second piece.

Thank you again for your time and help,

Tyson

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Wed, Aug 12, 2020 at 11:05 AM

Hi Tyson,

It's my understanding that the contract is currently being renegotiated and those re-negotiations haven't been finalized just yet, so I don't have a good answer for you on that one (just yet). The Utah Department of Health is taking lead on the app and those discussions with Twenty.

UDOH will also be the body making recommendations regarding the app, its use, and capabilities moving forward. GOMB is happy to respond to any questions, but working directly with UDOH on the app's evolving capabilities, contracts, and use-cases will likely be your most direct and timely source of information.

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Wed, Aug 12, 2020 at 11:46 AM

Thank you again. You have been very helpful. Enjoy this wonderful day!

Tyson

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Tue, Aug 18, 2020 at 4:54 PM

Miranda,

You previously mentioned that DTS had created rough estimates from their health department team for what an in house replacement to the Healthy Together app would cost. Do you have the calculations/breakdown for those costs? If not, do you know who I could contact to get them? One of the struggles that we are having is finding support for the cost of the development of Healthy Together. That's not to say it is or isn't reasonable. Any documented analysis, price sheet, estimated hours, etc would be helpful, but we are specifically looking for the rough estimates by DTS.

Thank you,

Tyson

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Thu, Aug 20, 2020 at 9:51 AM

Tyson,

My apologies for the late reply. I've been taking some time off out of the office. Let me get in touch with John Angus at DTS and see if he can provide you with the estimate. I'll reach back out once I hear from him

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Thu, Aug 20, 2020 at 10:26 AM

No worries, we spoke with John Angus yesterday about some of the other purchases and asked him about it then. If you have documentation handy, I'd appreciate that, but otherwise I can just use John's answers.

I hope you are well,

Thanks,

Tyson

[Quoted text hidden]

Miranda Jones <mirandajones@utah.gov>
To: Tyson Plastow <tplastow@utah.gov>

Thu, Aug 20, 2020 at 10:30 AM

Thanks Tyson - everything I've received in way of that was from John Angus. He hadn't provided me any specific documentation around the estimate they provided, mainly the information. I hope he was of help to you.

[Quoted text hidden]

Tyson Plastow <tplastow@utah.gov>
To: Miranda Jones <mirandajones@utah.gov>

Thu, Aug 20, 2020 at 10:38 AM

He was. Thanks

[Quoted text hidden]



Tyson Plastow <tplastow@utah.gov>

Qualtrics Questions

3 messages

Tyson Plastow <tplastow@utah.gov>

Tue, Aug 11, 2020 at 1:44 PM

To: jeff@utah.gov

Jeff,

I work with the State Auditor's Office, in the Special Projects division. We have some questions about the qualtrics procurement for the Test Utah initiative. Would you have some time today where I could call you? Or would email be best? We are hoping to get a response as soon as possible.

Our questions:

- 1) It is our understanding that certain aspects were removed from the NOMI contract since the State could receive the same function by contracting with Qualtrics directly. What deliverables were removed from the NOMI contract and later included in a SOW with Qualtrics?
- 2) I understand that the value of the work removed from the NOMI contract and included in a SOW with Qualtrics was approximately \$400,000. What was the exact amount and how much did GOMB pay Qualtrics to perform that same work (ie, how much of a savings was there?)
- 3) GOMB paid Qualtrics a total of \$1.8M (3 payments for \$1,245,000, \$155,000, and \$400,000). What work was performed for the additional payments?

Thank you, we are hoping to wrap up our field work soon. If a phone call would be faster, please feel free to call my cell (801-234-0544) or we can also set up an online meeting.

--

Tyson Plastow, MBA, CIA
Special Projects Audit Supervisor
801-234-0544

Office of the Utah State Auditor
Utah State Capitol Complex
East Office Building, Suite E310
PO Box 142310
Salt Lake City, Utah 84114

Tyson Plastow <tplastow@utah.gov>

Tue, Aug 11, 2020 at 2:49 PM

To: jeff@utah.gov

Jeff,

Julie Wrigley and I would like to schedule a time to talk with you about the GOMB emergency purchases you were involved with. We can adjust our schedules to accommodate you, is there a time that would work either today or tomorrow morning? I know this is last minute. I would anticipate we may need about an hour.

Thanks,

Tyson

[Quoted text hidden]

Jeff Mottishaw <jeff@utah.gov>

Tue, Aug 11, 2020 at 3:29 PM

To: Tyson Plastow <tplastow@utah.gov>

Tyson,

Now would be the best time for me. I just finished up a little early on the training I was given. Please let me know.

Thanks,
Jeff

[Quoted text hidden]

--

Jeff Mottishaw, Senior Consultant

Governor's Office of Management and Budget

State Capitol, Suite 150 | [350 North State Street](#) | Salt Lake City, UT 84114

c: 801-638-7694 | email: jeff@utah.gov